

Asheville Internal Medicine invites you to join our patient portal. You can access your health information anytime and anywhere.

Questions?

- **What is a Patient Portal?** A patient portal is a secure online website that gives you convenient 24-hour access to your personal health information and medical records from anywhere with an Internet connection.
- **Why is a Patient Portal important?** Accessing your personal medical records through a patient portal can help you be more actively involved in your own health care. Accessing your family members' health information can help you take care of them more easily. Also, patient portals offer self-service options that can eliminate phone tag with your doctor and sometimes even save a trip to the doctor's office.
- **Can my family access my Portal?** You may choose to give family members, such as parents or healthcare proxies, access to your Portal.
- **Is my information safe?** Yes. Patient portals have privacy and security safeguards in place to protect your health information.

Always remember to protect your user name and password from others and make sure to only log on to the patient portal from a personal or secure computer.

Registration is easy. Provide us with your preferred e-mail address so we can give you access to the Patient Portal. A Portal Registration e-mail is automatically sent to you containing a registration link. Click on the registration link. Enter the requested personal information to verify your identity. Follow the instructions for creating a user name and password. Then confirm your personal and insurance information on the next screen and you are done.

Patient portal website is <https://www.healthportalsite.com/AIM>. See all of your health information in one place! You have access to lab results, radiology reports, allergies & medications, vital signs, past medical history and upcoming and past appointments.